



12.1" TOUCH SCREEN MULTIMEDIA STATION

FOR FORD F-150 2015 & UP

MODEL No. V1TSM19FA

GUA 12.1" Touch Screen Multimedia Station brings you the ultimate high definition display and easy access to various aspects of your Ford. This Screen includes a number of features that is unique and sets this screen worlds apart from other products in the market. This product transforms your regular Ford model Multimedia station into the latest and greatest display with features that can only be enjoyed when owning our GUA 12.1" Touch Screen Multimedia Station.

FREQUENTLY ASKED QUESTIONS

General FAQ's:

Q: What year F-150 will the Screen work with?

A: Our F-150 V1 model is compatible with all F-150 2015 and newer vehicle, that does not have the B&O sound system.

Q: After installing the F-150 screen, will it affect the performance of the car audio?

A: No. This V1 screen is using one of the top car audio brands and Tier 1 (highest level) production plants, with exceptional distortion rate of 0.1% THD. Sound & noise ratio of 75db or higher, to ensure the highest fidelity sound.

Q: My F-150 has increased speaker power or I am planning to do so. Can this large screen be blended with the speakers?

A: Yes, simply by adding an amplifier that matches the modified speakers.

Q: After installed, will the voice control of the original F-150 still work?

A: No, voice control is not supported at this time. Other than the voice control, V1 screen will continue to use the same functions as the original car's configuration. You will experience very precise and user friendly functionality through our premium features such as Apple CarPlay®

Q: My F-150 has a 4.3-inch screen, according to the wiring diagram, do I still need a 12-pin to 54-pin cable?

A: The screen will include all necessary wire harnesses.

Q: Can I install the screen myself or do I need to pay an installer?

A: Please read through the installation instructions. The installation is basically plug and play but if you are not comfortable doing the work yourself, an installer would be happy to help.

Q: I don't have GPS or Navigation on my stock truck. Will this work on my truck?

A: Yes. The unit comes with a GPS receiver and Navigation software. You will have a full functioning GPS Navigation system.

Q: I do not have a back-up camera on my stock truck. Will this work on my truck?

A: Yes. You will need to purchase an aftermarket back-up camera and install it on your truck. The screen has a video input to accommodate the back-up camera CVBS signal.

Q: Can I install a front camera or other accessory camera?

A: Yes. The unit comes with an extra video input to use, if you would like to install a secondary camera.

Q: Why do I need to register my new 12.1" Screen on the GUA website?

A: Registering your serial # with us, will allow us to email you updates for your screen. We are constantly working on improving and developing new features and improving functionality.

Climate Control & Seats FAQ:

Q: Does it work with manual climate controls? Does it convert manual climate over to automatic?

A: The GUA Screen replaces all of the stock AC controls. You can still manually control the same features on the touch screen. If your vehicle has the "Automatic" AC feature, the screen will mirror this feature as well.

FREQUENTLY ASKED QUESTIONS

Climate Control & Seats FAQ:

Q: Does the station support the massaging seat function on Platinum and King Ranch models?

A: Not at this time. We are working on an update that will be out soon, it will include the massaging seat interface.

Q: Will this work in a 2017 F250 Platinum with massaging seats?

A: Massaging seats are not supported yet. This will be in the next update package.

Q: I own a 15' F150 platinum with 701A package. Does your unit maintain the following item features? - HD radio - message seats controls - compatible with my current OEM sync 2/myford touch system.

A: The GUA Screen has its own radio feature. Massage Seats Controls are not supported at this time. Sync is not supported on the GUA Screen.

Apps / Multimedia Features FAQ:

Q: Can additional applications from the Google Play store be added to the Multimedia Station?

A: No. Not at this time.

Q: What's the overall screen resolution?

A: 1024x768. 12.1" Screen.

Q: Does the Multimedia Station support Android Auto or other Android-based diagnostic apps?

A: Not at this time. The plan is to add Android Auto in the future, but a date has not been set.

Q: For its WiFi hotspot capability, is the Multimedia Station capable of being used as a WiFi hotspot for a phone? If so, what bands? Is it compatible with all mobile carriers?

A: The GUA 12.1 multi media screen is not a HotSpot. It is only capable of connecting to a WiFi or hotspot signal.

Q: I was wondering if with the F-150 Raptor 12.1" head unit is the 2017 Raptor ambient lighting control still retained?

A: Yes.

Q: Are there any plans of releasing a new variant with a newer version of Android? If so, will an update be pushed to older units?

A: We are constantly working on improving the technology but cannot give a date on when the Android version will be updated or how it will be implemented.

Q: "How many watts does that set up put out vs stock??"

A: The GUA Touch Screen has a "4x20 Watt Built-in Amplifier with .01% THD, S/N > 75Db, DSP & EQ".

Q: The video shows an option to select the B&O sound system but when you click the link to buy it, your website says that this is not compatible with the 2018s and up with the B&O. Is there a unit that is compatible?

A: The current version, "V1", is not compatible with the B&O sound system. A B&O compatible version will be out in *June 2020. (*date can be earlier or later depending on our final product completion)

Q: Curious to know if this will work with a vehicle that previously had B&O stereo system? I removed all the speakers, subs and amps and replaced with aftermarket stuff.

A: It should work. However, we don't know the technical info on the equipment you installed and can't guarantee function as we have not tested it ourselves. Our units are designed and tested for stock vehicles.

Navigation FAQ:

Q: Can Google Maps or Waze be used without connecting a phone?

A: No. The GUA Screen comes with its own PolStar Navigation with 3 years of free updates. However, you can connect an iPhone with Apple CarPlay and that will allow you to use Apple Maps on your GUA Screen.

Q: What international maps do you have – Australia?

A: Currently, the only maps loaded on the screen are United States and Canada.

Q: Does this product connect to android auto when phone connected also what is the cost and shipping charge?

A: Android Auto is not supported at this time. The GUA Screen has a Canada map loaded in the screens navigation.

FREQUENTLY ASKED QUESTIONS

Navigation FAQ:

Q: I am resident of Sultanate of Oman, can you guys ship it over here and does the navigation works for Middle East?

A: We do not have maps of the Middle East loaded on the GUA Screen.

SYNC FAQ:

Q: Will the Multimedia Station work with all SYNC 3 Functions? Specifically, will it affect Remote Start and will it work with the Ford Pass App?

A: Installing the GUA Screen does eliminate SYNC 3. Remote start from the Key Fob does still work. We have not tested the Ford Pass App as of yet.

Q: 2017 f 250 diesel platinum ultimate. What will I lose if I add this screen?

A: The GUA Screen does not support massage seats at this time. You will also lose SYNC controls and the CD Player.

Q: Is this product compatible with Ford SYNC 3? If not what would I lose ability-wise by installing it? I own a 2018 Ford F150 Lariat with B&O audio and sync connect? As well as the SIRIUS SAT SVC N/A AK&HI, and the B&O Audio.

A: You will also lose SYNC controls and the CD Player. The GUA Screen does not support massage seats yet, if equipped. The GUA screen does not have a feature or app for XM, Sirius or other satellite radio. You can use your phone to stream these via bluetooth. Current V1 Version does not support the B&O sound system.

Satellite Radio FAQ:

Q: Is this radio upgrade compatible with satellite radio, SiriusXM or other?

A: There is no support feature or Application on the GUA screen for XM or other satellite radio. You can use your cellphone with the XM App on it to then stream from your cell phone to your GUA Screen Via Bluetooth.

Q: If I understand correctly the unit currently does not support XM Radio. Is that a feature coming? If so will it be a software update?

A: There has not been any discussions about adding this as a feature. You can use your Cell Phone XM App to stream via bluetooth.

Q: Does this keep XM radio? And in the video it shows an option for the F-250 but on website and video title it says for F-150's. Will it work on F-250's?

A: Currently there is no support for XM Radio installed on the GUA screen. However, you can utilize the XM Radio App on your cell phone and connect to the GUA Screen via Bluetooth. This will allow you to still listen to XM Radio in your vehicle. The GUA Screen will fit 2017+ F-250, non B&O models.

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**FOR MORE INFO ON OUR
12.1" LARGE TOUCH
SCREEN, CONTACT US ON:**

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